



iBoss Filter Block Instructions

If you receive a block page (as shown below) while browsing the Internet using a **PPSD device**, the Website that you are trying to access is not allowed due to improper content or is categorized as “not secure”.

If you feel that the Website should be allowed for educational purposes, you can request that the URL be reviewed by the Technology department. If the Website does not violate any of our Internet policies, it will be added to the allowed list. Please keep in mind that only administration and staff can send requests for exceptions.

Please follow the steps below to send a URL to Technology to be reviewed:

1. Enter your email address
2. Enter the reason why this site should be allowed
3. Click on the “Request Exception” button to send your request



The block page will give you important information such as:

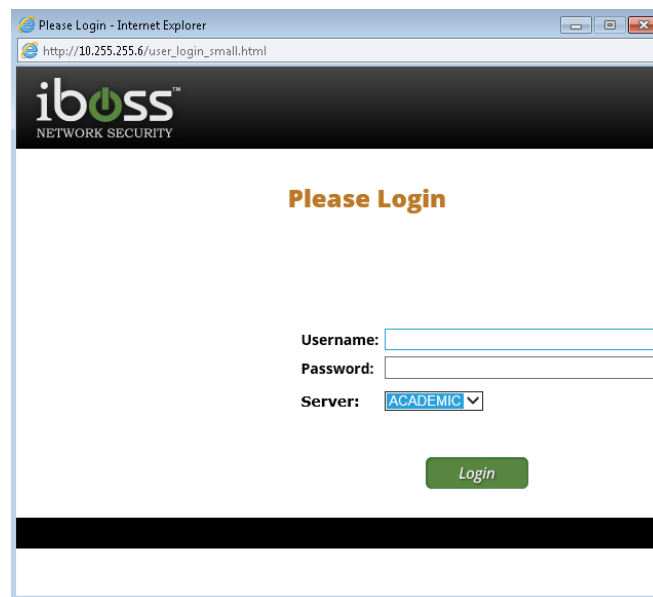
- URL/content
- Description of why the site was blocked
- Your Group ID
- Your IP address

If you receive a block page (as shown below) while browsing the Internet using a **personal device**, you can bypass the block page by following the instructions below.

1. Click on “Login as different user” button located below the yellow warning symbol



2. You will be redirected to the iBoss login page as shown below



3. Enter your PPSD user name and password
4. For Server select PPSD or Academic from the drop down list
5. Click login
6. You will now be able to browse the Internet
7. If you do not have a PPSD login, please email help@ppsd.org for assistance